

Role Purpose

To provide gender diverse people (transgender or questioning), or their Significant Others, 1-2-1 confidential counselling sessions at Chrysalis meetings, and as arranged by the Volunteer Co-ordinator, in accordance with Chrysalis Counselling Policy.

Hours

Client hours will be dependent on which meetings the counsellor is supporting:

Trans and Questioning Support Group	1 st and 3 rd Friday	6pm to 9:30pm	2-3 client hours
Significant Others Support Groups	2 nd and 4 th Friday	6:30pm to 9:30pm	1-2 client hours

Additional client hours may be available as arranged through the volunteer co-ordinator

Supervision: 1.5hours face-to-face per month on the last Thursday or Friday of month
Trainee counsellors additional requirements will be discussed at interview

Counsellor's meetings: Chrysalis counsellor's meetings provide group supervision, professional and service development. They are quarterly and attendance is required at a minimum of two per year: in Warsash or Southampton on a Wednesday or Thursday evening.

Initial training: Trans Awareness, Counselling with Trans Clients and Chrysalis Policies and Procedures training (9-12 hours) and supervision contracting must be completed prior to starting client work

Ongoing training: Chrysalis will provide opportunities for volunteers to attend Away Days and other training events where funding and resources allow

Responsible to

Facilitator (line manager), Volunteer Co-ordinator and Supervisor (case work)

Person Qualities / Skills

- Must hold a minimum of Diploma level qualification in Humanistic Counselling, or be in training at Diploma level
- Awareness of issues affecting gender diverse people, and their significant others
- Adherence to BACP Ethical Framework
- Reliable and a good timekeeper
- Sensitive and caring about others
- Respectful of confidentiality issues and able to maintain boundaries
- Able to work as part of a team and on own initiative, know when to seek support
- Trainee Counsellors must have a Fitness to Practice certificate

Expectations

- To provide one-to-one counselling in accordance with professional training and standards.
- To contribute to the safety of the transgender community from hate crime and to improve the health and well-being of the transgender communities.
- To communicate Chrysalis' vision and deliver its mission and corporate strategy.
- To adhere to all terms of service, standards and other prescribed rules of conduct, which apply to the role.